

Study trip agenda:

Management Systems for the Lean Enterprise

March 19 – 21, 2018

Objectives:

1. Summarize the principles and practice of Lean management systems, and explain how they are fundamental for the success of an enterprise transformation
2. Observe first-hand how different organizations utilize these powerful management systems to achieve success
3. Develop action plans to transfer study tour lessons learned

Cost: \$4,950 including tuition, site tours, hotels, ground transport, facilitation of learning and most meals*

Monday, March 19

Arrive in Salt Lake City, UT

3 PM Welcome, education and prep

6 PM Group dinner

Tuesday, March 20

8 AM Tour US Synthetic

6 PM Group dinner

US Synthetic, Orem, UT

ussynthetic.com



US Synthetic is the leading provider of polycrystalline diamond cutters (PDCs) for oil and gas exploration. Thanks to constant innovation, proven quality and superior customer service, more of the world's energy suppliers rely on US Synthetic than any other PDC manufacturer. US Synthetic was founded in 1978 and has customers throughout the world. As part of the Dover Corporation, US Synthetic employs more than 600 people.

US Synthetic adopted Lean manufacturing principles in 2004 and has since moved production from specialized departments to cross-trained production cells. This has enabled a significant increase in capacity without hiring additional headcount or purchasing supplementary equipment.

The onsite tour will explore PDC methods, process flow improvements, eliminating waste, establishing standard work, auditing and implementing an employee feedback program.

Continued on back

*The client is responsible for flight arrangements arriving into and departing from arrival city, as well as transportation to the area hotel. We reserve the right to cancel the study trip if minimum requirement of 10 registered attendees is not met.

Intermountain Health, Ogden, UT
intermountainhealthcare.org



Intermountain Healthcare is the largest not-for-profit health system in the Intermountain West, with 22 hospitals and over 1,200 physicians serving the healthcare needs of people in Utah, southeastern Idaho and surrounding areas.

The onsite tour will reflect Intermountain Healthcare's Continuous Improvement method, which has created a framework for leaders and team members to work together to drive improvement within the organization. We will touch on such Lean practices as strategy deployment, visual management, problem solving, value improvement and best practice integration (lateral deployment). The tour will also provide feedback from executive leaders who have shifted cultural perspectives by aligning goals in the organization, helping employees see opportunities for improvement and engaging employees to solve problems.



For more information, call **844-260-7839**.