Study trip agenda: 
Management Systems for the Lean Enterprise

Objectives:

1. Understand how Toyota based management systems are fundamental for the success of a lean enterprise.
2. Observe first-hand how different organizations utilize these powerful management systems to achieve success.

Cost: $1,000, includes full day site tuition

Thursday, August 10

Arrive in Modesto, CA

8:00AM – 4:00PM Tour Sutter Gould Modesto – Learn about Lean Management System

4:00PM – 4:30PM Onsite Study Trip Debrief

Who: Sutter Gould Medical Foundation
Where: Multiple locations, California

http://www.suttergould.org/

As the seventh largest non-profit health care network in the U.S., Sutter Health is one of the nation's leading systems of community health care services. With 27 acute care hospitals and more than 35,000 employees, Sutter Health serves more than three counties in the Central Valley of California.

TOUR: Site tours at SGMF encompass the progress of their lean journey: beginning with a single value stream up to the current seven active value streams, all at varying level of independence. Lean culture is reflected throughout the organization by using tools such as problem solving through a daily engagement system, and development through leader standard work. Clinical operations managers, supervisors and directors share their journey to eliminate non-value activities and replace with the value-added activities of coaching to develop their teams into effective problem solvers in both clinical and non-clinical operations.